

# Risk Control Bulletin

## Public Safety Guidelines

RISK CONTROL



Each company, no matter what the size, should evaluate their need for a program to protect visitors, customers, and the general public who may come in contact with their operations.

Risk control measures can be divided into two categories:

- Pre-loss measures
- Post-loss measures

Pre-loss measures are steps taken before a loss occurs to prevent it or minimize it.

Two common pre-loss controls for public exposures/hazards are:

- A self-inspection program
- Good housekeeping

Post-loss measures are steps taken after a loss to control its severity. Post-loss measures can and should be developed before a loss occurs.

Two common post-loss controls for public exposures/hazards are:

- Accident investigation
- Recordkeeping/documentation

The following checklist can assist you in evaluating your exposures and controls.

Checklist	Yes	No
Walks and public parking areas are well lit and in good condition (e.g., free of holes, projections, large cracks or other defects which could cause people to trip, slip and fall).		
"In and Out" doors are well marked and in good operating condition.		
Entrances are free of tripping hazards, and are clean and dry.		
Clean, flat lying entrance mats are immediately inside and extra mats are available as needed.		
Wet weather floor cleaning procedures and equipment are adequate.		
Floors are in good physical condition.		
Aisles are unobstructed, free of protrusions, and tripping hazards.		
Spills are cleaned up promptly.		
Merchandise is stacked safely.		
Exits are marked and kept clear.		
Emergency lighting is tested periodically.		
All customer accidents/incidents are investigated.		